

CRH Americas COVID-19 Back to Work Readiness Guide



May 1, 2020

Introduction

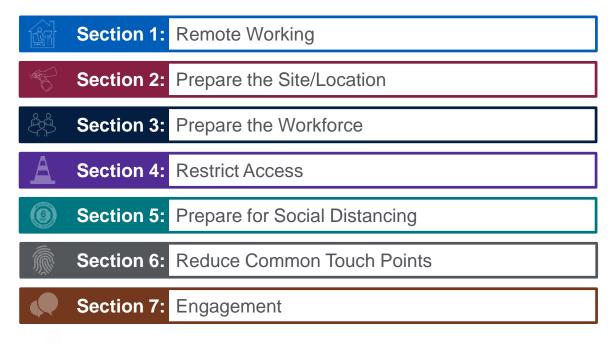
This document contains guidelines and points to consider for our sites, locations and various facilities when preparing for "Back to Work Readiness".

We recognize that certain **risk mitigation efforts** – disinfecting, social distancing, wearing specific protective equipment, employee health certification, etc. – are, and will continue to be, required for the foreseeable future.

The information included as part of these guidelines can be applied in whole, in part or in different ways to any operating facility regardless of its size or **Maximum Occupancy Number (MON)**. This "new norm" for our operating environment will continue to evolve as we progress through the pandemic.



Contents



Note: The sequence of this document's sections are organized to reflect the order in which steps should be implemented before back to work takes place



Section 1: Remote Working





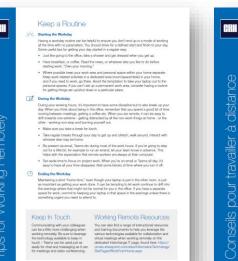
Remote Work

Employees should continue to work remotely (i.e. from home) in the immediate term as feasible/possible and determined by local management, HR, line manager, etc.





When attendance is essential, the safe working protocols detailed in this document must be strictly adhered to.





Section 2: Prepare the Site/Location



Maximum Occupancy Number

- Based on a facility's size, determine the Maximum Occupancy Number (MON) that can work safely and maintain COVID-19 risk mitigation
- A MON should be determined for each facility, room, and shared spaces to ensure social distancing can be practiced in all areas including workstations, office, common areas, and hallways for pedestrian traffic
- A MON is based upon the ability to practice and maintain social distancing (determined site-by-site) and the use of face coverings
- Where possible, the number of occupants should be appropriately adjusted to comply with the MON (i.e. one person leaves a room to allow another to enter)
- When MON and social distancing cannot be adhered to, the use of a face covering is required

 Use signage to post the MON at the entrance to the location and as applicable in places and spaces within the facility (i.e. offices, meeting rooms, breakrooms, etc.)







Site/Location Maintenance

Site/Location Inspection

Since locations may have been shut down with little warning and preparation, a best practice is to thoroughly inspect for any damage or issues caused by the vacancy. The physical condition and operation of equipment and services supporting the building also should be assessed including:

- Mechanical Systems
- Utilities
- Potable Water: Flush Faucets
- Fire Life Safety Systems
- Security concerns

Facility Maintenance

Facility maintenance and upgrades are required prior to employees' returning back to work. This includes, but is not limited to, the following considerations:

- Restrict entry points
- Disinfect and provide disinfection kits (to be utilized on a regular schedule at workstations, common areas, etc.)
- Change HVAC air conditioning filters and increase ventilation





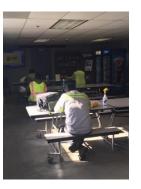
- Define a "Maximum Occupancy Number" (MON) for each facility, rooms and shared spaces to ensure social distancing can be practiced in all areas including workstations, offices, common areas, and hallways for pedestrian traffic
- Spread out and/or modify available desks, workstations, seating, etc. to achieve social distancing requirements, consider introducing partitions and/or plexiglass barriers
- If open concept office, utilize all available meeting rooms as offices if possible
- Identify foot traffic flow patterns consider one-way traffic through specific areas using barriers/signage
- Introduce mirrors in hallways or blind spot turns to prevent close contact
- 7 **Note:** In the long-term, consider size of facility and resource needs with a different layout to provide employee protection



Common Areas

Common Areas are considered Reception, Meeting Rooms, Kitchens, Breakrooms, Restrooms, Stairs, Elevators, Labs, Control Rooms, etc.

- Consider closing some non-essential areas
- Post signage regarding visitors, social distancing, Maximum Occupancy Number (MON)
- Add signage for social distancing and disinfection requirements to common use equipment (copiers, refrigerators, etc.)
- Face covering usage is required whenever there is the potential for the MON to be exceeded or social distancing to be compromised
- Create a Food and Kitchen plan that addresses new protocol









Section 3: Prepare the Workforce





Communication

Ensure Communication in advance to inform employees of expectations and protocols prior to back to work, such as:

- Email/letter from management regarding the action being taken by the company on behalf of their health and safety and that of their co-workers
- Orientation upon arrival detailing new processes for disinfecting, required protective equipment, social distancing, etc. (see Orientation section)
- Senior managers/leaders meet with site personnel (deploying social distancing in small groups) to have an open discussion about what we have done and what additional actions we can all take at the site to remain healthy



Employee Orientation/Expectations



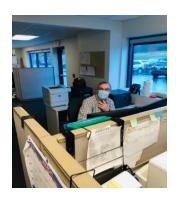
Employee Orientation/Expectations

- Employee Re-Orientation to be completed prior to coming on-site including but not limited to COVID-19 safe-working eLearning course, safety video, other best practice materials, etc.
 - COVID video (amaturl.com/covidsafetyvideo) and eLearning site (amaturl.com/covidsafety)
 - Infrastructure eLearning
 - APG COVID-19 Video
- Review other instructional materials (CDC guidance, best practices, etc.)
- Does the employee feel comfortable with their work area/conditions?
- What are the alternative options?



Protective Equipment

- Local operations should provide the required protective equipment and disinfection supplies for all employees, specific tasks, common areas, etc.
- Explanation and training as to what, when, where and why this is needed, should also be provided prior to use











Section 4: Restrict Access





Workplace Health

- Introduce a check-in/check-out process to monitor the arrivals and departures at each location
- Complete health checks/evaluation (preshift/work) in accordance with CDC, state and local requirements
- Health screening (internal or by third party)
- Temperature Certification (see Next Slide)
- Acknowledgement of expectations (stay at home if feeling ill or have a fever)

Employee Health Screening

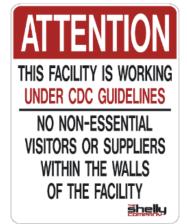
- 1. Have you travelled outside of the country in the last 14 days?
- 2. Have you been in contact with anyone that has travelled out of the country in the last 14 days?
- 3. Are you experiencing any symptoms of COVID-19? These include cough, shortness of breath, difficulty breathing, fever, chills, muscle pain, headache, sore throat, or new loss of taste or smell.
- 4. Have you been in close contact with anyone confirmed positive with COVID-19?



Contractor/Visitor Access

 Prior approval of essential visitors and contractors (agency inspectors, scheduled maintenance work, etc.)

ATTENTION THIS FACILITY IS WORKING UNDER CDC GUIDELINES NO NON-ESSENTIAL VISITORS OR SUPPLIERS WITHING THE WALLS OF THIS FACILITY



Pre-Work Screening Questionnaire for Visitors/Contractors All visitors/contractors should be screened in advance. If the visitors/contractors can answer "yes" to any of the following questions (without identifying which question applies), the visitors/contractors will not be permitted to access the facility or jobsite. □ Have you been asked to self-quarantine since March 1, 2020? □ Have you been in close contact with any person(s) who has

been asked to self-quarantine since March 1, 2020?

Have you experienced a recent onset of any illness-related

been diagnosed with COVID-19?

symptoms, such as fever, cough, or shortness of breath?

Microsoft

verPoint Presentat



Temperature Certification

- Determine if temperature screening should be implemented at the operating site
- Establish a safe location to conduct temperature screening
- Ensure all safety measures are taken for those individuals involved
- Provide adequate cleaning supplies and/or PPE for individuals involved
- Utilize thermal and/or contactless thermometers (automated or manual) to be determined by the business considering factors such as:
 - Interior/external environment
 - Size of facility/number of occupants to be evaluated at any one time
- Temperature certification may be accomplished by (depending on local and state requirements):
 - Self-certification
 - Employer (initiated) certification
 - Third party certification
- An elevated temperature requires an additional screening process: (see Temperature Measurement Procedures in Appendix)







Section 5:
Prepare for Social
Distancing





Social Distancing

The Importance of Social Distancing

Keep a minimum of 6 feet (2 meters) distance between yourself and others

It is critical to maintain a minimum of 6 feet (2 meters) distance between yourself and others to slow the spread of the virus.

Our focus is to maintain at least 6 feet (2 meters) of social distance when performing our work activities at every location we operate in.













Meetings

- Determine if technology can be leveraged in lieu of a face-to-face meeting
- On entry, exit and during a meeting of any size, social distancing must be practiced and observed
- Meeting Rooms and their permitted Maximum Occupancy Number (MON) should be reviewed and assigned designated COVID-19 capacity signage outside each room
- On arrival to a Meeting Room, chairs seated around the table may be occupied in the position they are found/placed which adheres to social distancing (when leaving a Meeting Room, please ensure chairs are left in the position found on arrival)
- The Meeting Room table in your direct proximity, chairs, telephone and any switches etc. should be disinfected and wiped down upon arrival and on leaving the Meeting Room (cleaning supplies should be placed in each room to facilitate this requirement)











When Social Distancing Cannot Be Maintained

If social distancing and/or MON cannot be maintained due to size of facility (small structures, office trailers, labs, maintenance facilities, control rooms, etc.):

- The use of protective equipment is required (face coverings)
- Restrict access to certain areas
- Rotate team members' schedules with percentage practicing remote work or alternative work
- Stagger or introduce flexible work schedules
- Inform and train workers on required PPE use face coverings, gloves, face shields, etc.
- Ensure frequent disinfection when close contact is imminent



Section 6: Reduce Common Touch Points





Common Touch Points



- Consider removing certain items that have common touch points such as magazines and staplers
- Where practical, consider leaving some frequently used doors open that are commonly opened to prevent touching by multiple people
- Where practical, install touchless systems for lights and other operations
- Create a Food and Kitchen Plan that addresses new protocol to address refrigerator, coffee pots, water coolers, microwave ovens, etc.
- Consider providing gloves and/or disinfectant/hand sanitizers for use before/after touching common sources (doorknobs, stair railings, copiers, computers, tools, coffee pots, refrigerators, desks, light switches, etc.)
- Provide disinfection stations

Section 7: Engagement







In order to improve our mitigation of the spread of the COVID-19 virus, it is important that those closest to the risk have the most to say about it.

As a result, a process should be established to encourage ongoing communication and feedback from the occupants as to what improvements/best practices should be implemented and use current CDC guidance to make improvements.



COVID-19 Risk Mitigation Certification

To demonstrate compliance with risk mitigation efforts, consider an evaluation/certification by a third party:

- Work Steps
- Fit for Work
- Other third parties
 (independent medical providers i.e. local clinic)







Employee Assistance Program

EAP – The Employee Assistance Program through Anthem offers access to confidential counselling and referral services to help employees 24/7. Lean on us – 24/7. We're here to help you with everyday problems and questions, big or small. No need to fill out paperwork or make an appointment to speak with your EAP staff member. Just call 800-841-5144 or visit anthemEAP.com. You'll be connected in an instant. We're available day and night to help you get the support you need — at no cost.

Put your mind at ease. Need some help getting your hands on legal forms like wills, or tips on buying or selling a home? Looking for information on emotional well-being? New to town and looking for a daycare center? Need pet care? Help for these and many more of life's demands can be found at anthemEAP.com.



It is easy to reach us. Call the toll-free number and a representative will help you find resources near you with complete confidentiality.* Sometimes it's better to meet face to face with a professional. That's where your EAP counseling comes in. You have up to 4 free counseling visits per issue. Ask us about online visits with Live-Health Online.

Maybe you just need to ask a quick question about something. Call us. And, if you or a member of your household is in crisis, don't wait; call. We can help with that, too.

Get to know your EAP better at anthemEAP.com

You'll find articles, checklists, quizzes and other helpful tools online. You can browse resources, attend a webinar or take an online class — right at your own computer. Here are some topics covered:

- · Meeting the needs of work and family
- · Finding child and elder care
- · Giving and receiving feedback
- Handling grief and loss
- · Parenting a child with special needs
- · Living within a realistic budget
- · Addressing addiction and recovery
- · Dealing with identity theft
- Managing stress

Your privacy matters. Remember, EAP is here for you 24/7, so you can call from wherever or whenever it's convenient for you. Your privacy is important to us. No one will know you've contacted EAP unless you give permission in writing.* When you need answers, let EAP give you a helping hand. Just call 800-841-5144 or go to anthemEAP.com and enter Oldcastle.

*In accordance with federal and state law, and professional ethical standards.



myStrength. Emotional health is a key component of your overall well-being. And that's why the EAP website offers myStrength, "the health club for your mind." This online and mobile tool gives you unlimited access to evidenced-based resources that promote emotional health.

This document is for general informational purposes. Check with your employer for specific information about benefits, limitations and exclusions. Employee Assistance Program (EAP) Information



Adobe Acrobat Document

EAP Coping with Stress During Infectious Disease Outbreaks



Adobe Acrobat Document

Resiliency EAP Presentation



Adobe Acrobat Document



Conclusion

The intention of this resource document is to establish the foundation of ideas and recommendations upon which we can build an increasingly useful guide. We are certain the coming weeks and months will teach us new things, and we look forward to sharing more ideas and updates to help us collectively navigate these new ways of working.

Finally, during this time our focus may tend to drift away from what matters most, our safety. We must always remember to address the immediate hazards of the task at hand. You are asked to continue to follow the CRH Life Saving Rules and conduct risk assessments every day for every task.



Appendix





Employee & Visitor Screening Process

Temperature Measurement Procedures

EMPLOYEE & VISITOR SCREENING PROCESS - TEMPERATURE MEASUREMENT PROCEDURES

In order to provide a safe workplace and comply with the regulations related to the COVID-19 pandemic, CRH Americas, Inc. and its affiliates ("Company") has implemented the following requirements:

- (1) Employees and authorized visitors must measure their temperature before traveling to any Company acility, customer location, or project. Any employee or authorized visitor with an elevated temperature, which is defined of a temperature of 100.4°F/38.1°C or higher, must remain at home and is encouraged to seek medical attention per the guidelines established by the CENTERS FOR DISEASE CONTROL AND PREVENTION (CDC). The CDC quidelines are available at https://www.cdc.oru.
- (2) Employees and authorized visitors must disclose whether they have recently developed or experienced a worsening of the following CDC-recognized symptoms of COVID-19: a cough and/or difficulty breathing. The employees and authorized visitors must also disclose whether they have recently developed or experienced a worsening of 2 or more of the following CDC-recognized symptoms of COVID-19: a fever, chillishaking, muscle pain, a headache, a sore throat, and/or a recent loss of taste or smell. If so, the employee or authorized visitor must be sent home and advised to consult a medical provider.
- (3) The Company may require all employees and authorized visitors to have their temperature measured upon arrival at a facility, customer location, or project. In such case, any individual with an elevated temperature, which is defined of a temperature of 100.4°F/38.1°C or higher, will be sent home advised to consult a medical provider. The basic temperature measurement procedures are outlined below.
- (4) If an individual begins to experience the above-noted symptoms or an elevated temperature after entering a Company facility, customer location, or project, the individual will be sent home and advised to consult a medical provider. Further, Company will disinfect/clean the areas visited by that individual and provide notice of the potential exposure to any employees or authorized visitors who had contact within 6 feet of the symptomatic individual during the 2-day period prior to the onset of the symptoms.
- (5) Employees and authorized visitors with symptoms of COVID-19, including an elevated temperature, may return to a Company facility, customer location, or project if the individual provides a note from a medical professional indicating that it is safe for that individual to work OR if the individual has had no fever for at least 72 hours without the use of medicine that reduces fevers AND other symptoms have improved AND at least 7 days have passed since the first appearance of the symptoms.
- (6) Employees and authorized visitors with a confirmed case of COVID-19 may return to a Company facility, customer location, or project if the individual provides a written notice from a medical professional indicating that it is safe for that individual to work.
- (7) Employees and authorized visitors must also disclose whether they have had a potential exposure to someone diagnosed with COVID-19. A potential exposure means living in a household with or having contact within 6 feet of an individual with confirmed or suspected COVID-19. The timeframe for having contact with the individual includes the period 48 hours before the individual became symptomatic. If such case, the employee or authorized visitor must wear a face mask while in the workplace for 14 days after the last exposure.

The Company is limiting access to its facilities, customer locations, and projects to individuals performing Essential Business. All employees and authorized visitors must comply with the CDC's recommendations regarding social distancing. At minimum, the social distancing requirements include maintaining a 6-foot social distance from other individuals, washing hands with soap/water for at least 20 seconds or using hand sanitizer as frequently as possible, covering coughs/sneezes (into the sleeve or elbow, not hands), regularly cleaning high-touch surfaces, not hugging or shaking hands, and wearing facemasks in areas where other social distancing measures are difficult to maintain.



Employee & Visitor Screening Process

Temperature Measurement Procedures

TEMPERATURE MEASUREMENT PROCEDURES

- The EMPLOYEE & VISITOR SCREENING PROCESS TEMPERATURE MEASUREMENT PROCEDURES will be posted or otherwise made available to employees and authorized visitors at each facility, customer location, or project.
- Employees will be paid for the time required to complete the screening process, including any waiting time.
- All employees and authorized visitors at each facility, customer location, or project shall respond to the screening disclosures on a daily basis.
- The Company will use non-contact thermometers to obtain temperature readings.
- The individual obtaining the temperature readings will wear appropriate Personal Protective Equipment
 ("PPE") and the Company shall establish a procedure to disinfect the thermometer after each use.
- The Company will not record any temperatures. Instead, the Company will solely determine if the employee or authorized visitor has an elevated temperature, which is defined of a temperature of 100.4°F/38.1°C or higher.
- The Company shall establish an appropriate area to conduct the temperature measurements and establish a procedure to communicate the results of the temperature readings in a confidential manner.
- Any individual that refuses to cooperate with the temperature measurement procedures shall not be permitted to enter the applicable facility, customer location, or project.
- The Company will allow up to 3 temperature measurements in order to obtain an accurate result. If an
 individual has 2 elevated temperature readings, the Company shall isolate the individual for at least 5
 minutes prior to conducting a 3rd measurement.
- 10. Any individual with an elevated temperature, which is defined of a temperature of 100.4°F/38.1°C or higher, will be sent home and is encouraged to seek medical attention per the CDC guidelines.
- 11. The Company's Human Resources Department will be notified if any employee is sent home because of an elevated temperature or sent home for refusing to cooperate with the temperature measurement procedures.





THE SAFE SEVEN:

BACK TO WORK READINESS ESSENTIALS

Risk mitigation efforts in preparation for "Back to Work" will look different for every location, site, facility, office, etc. and will continue to evolve as we progress through the pandemic. The below list are key considerations to support the "new norm" and ways of working for our operating environments.



THE SAFE SEVEN: BACK TO WORK READINESS ESSENTIALS

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REMOTE WORKING

When possible and practical, continue to work remotely





PREPARE THE SITE/LOCATION

Cleaning and disinfection plans, MON designations, HVAC considerations, identify foot traffic patterns, barriers were practical common area/item considerations





PREPARE THE WORKFORCE

Employee communications, employee orientation/expectations, provide facial coverings and disinfectant products





RESTRICT ACCESS

Protocols for safety and health checks, building reception, shipping/receiving, elevators, contractor/visitorpolicies





PREPARE FOR SOCIAL DISTANCING

Meeting room, rotate teams, stagger work schedules, break room and bathroom considerations





REDUCE COMMON TOUCH POINTS

Maintain an enhanced cleaning and disinfection schedule, remove common area items and install contactless systems





ENGAGEMENT

Upon return communicate transparently and establish two-way communication

MOST IMPORTANTLY

Constantly reinforce hand washing, practicing social distancing, staying home when ill and follow CDC guidance.





Editable Posters



